

**From:** [REDACTED]  
**To:** [datasharingcode](#)  
**Subject:** General comments  
**Date:** 20 August 2019 14:50:11

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Hi there

In general, I think it's a good document, however I just have a couple of comments I wanted to send on regarding the draft 'data sharing' code of practice:

- Although I appreciate that you are unable to cover all different types of sectors, it didn't cover the Financial Services industry in anyway. Considering the amount of data these types of organisations hold and the data sharing they may undertake, it would be good to make reference to them in the guide, by way of examples etc.
- Within '*data sharing in an urgent situation or emergency*' it would be good to include a "on the spot/ad-hoc" scenario, where through the nature of the sector (i.e. in dealing with customers on a day to day basis) a vulnerability is identified in which a person's life could be at risk, that's it ok to share data with the police etc. For example:
  - A customer of a pensions provider calls their office, and whilst talking to them, indicates that they're not in a good place, references to the fact they're having suicidal thoughts/going to commit suicide etc.
  - This type of situation unfortunately does occur and our organisation may be the only person that they've expressed their intentions to

Thanks

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